



EG Industries
2030 Dividend Drive
Columbus, OH 43228
T (614) 219-1423 | F (614) 219-1424
www.egindustries.com

April 21, 2020

Dear Valued Partner,

EG Industries was founded on the tenets of humility and service, and our goal remains the same especially as we enter a new and uncharted economic landscape—to continue to deliver on our brand promise and improve the overall experience for our customers. We're in the midst of a very challenging business environment and as we navigate the uncertain road before us, our customers matter more than ever.

Thus, we are taking the initial step to seek feedback from valued partners like you so we can identify key areas for improvement and optimize engagement, as well as establish clear standards for transparent and timely communication. As the old adage goes, *"Speech is silver, silence is gold."* It's in this spirit that we now stay silent so we can hear and understand your thoughts and perspectives on the dynamic new business frontier that lies ahead.

Over the next few days, we'll be sending out a **series of quick 2-minute surveys** to do just that so please take a moment to respond. Your answers will enable us to not only continue to serve you consistent with your expectations but more importantly, do so in a manner that's aligned with your business objectives, goals and priorities.

There is no better time than now to re-engage, re-invigorate, and re-EGnite opportunities together!

A handwritten signature in black ink, appearing to read "John W. Hoskins", written over a faint, light-colored background.

John W. Hoskins
Chief Commercial Officer



jhoskins@egindustries.com

P (614) 219-1423 x1114

C (614) 633-5026